



COMMERCIAL LOCKBOX PROCESSING SERVICES

Navigant Cymetrix offers a convenient way to help you process payments efficiently, capture accurate timely data on funds available, and improve cash flow. Our lockbox solutions can help you simplify your accounts receivable administration.

Our wholesale lockbox automates the collection and reporting of high-dollar, low-volume, business-to-business transactions. This process is designed to speed up collections, improve float, and lower operational costs associated with handling 100 to 10,000 items a month. Tailored to meet the unique requirements of your application, our wholesale lockbox combines the speed and efficiency of high-volume retail lockbox processing with the flexibility of a wholesale lockbox to provide specialized processing for non-standard transactions. Our automated service improves clients' available funds and eliminates the headaches associated with trying to process this work in-house.

Designed for companies that receive a high volume of low-dollar payments by mail, the Navigant Cymetrix retail lockbox can assist in the processing of those payments and updating accounts. We use high-speed scanning and smart recognition technologies to expedite the collection, posting and availability of your retail remittances. A retail lockbox can save your business time, minimize remittance float and provide an image-based stream of cash application data.

Navigant Cymetrix allows financial institutions of all sizes to private-label our remittance services to generate new fee-related income, strengthen customer relationships and target new markets. We also offer an outsourced healthcare payment processing service.

ACCOUNTS RECEIVABLE PAYMENT AUTOMATION SOLUTION

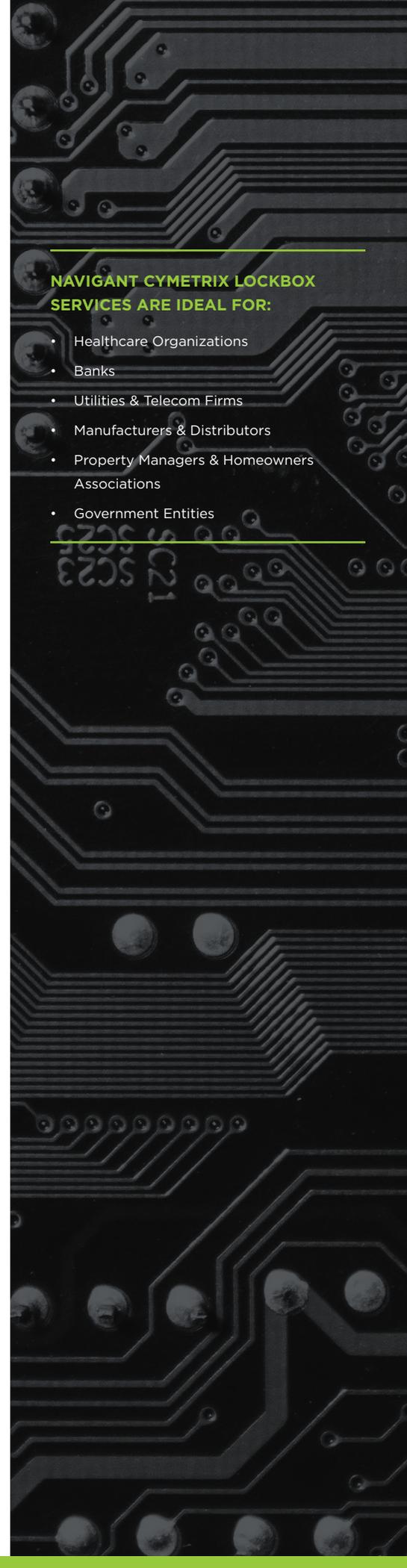
The Navigant Cymetrix accounts receivable payment automation solution incorporates industry best practices in a secure, affordable cloud-based platform. By leveraging essential people, processes, and technology, our solution drives increased payment and remittance automation efficiencies within corporate treasury operations while reducing costs. At its core, the solution digitizes paper-based payment data and converts it to structured data sets allowing for straight through processing into the host billing system.

Our solution focuses on converting check and payment coupon images received by the in-house corporate treasury back office to post-able electronic system files, designed to meet client specific billing system requirements.

Customized reports that supplement the reconciliation process are available and can be designed to integrate seamlessly with the host billing system and with the corporate treasury workstation. A web-based reporting and image archive application is also available to supplement these initiatives.

NAVIGANT CYMETRIX LOCKBOX SERVICES ARE IDEAL FOR:

- Healthcare Organizations
- Banks
- Utilities & Telecom Firms
- Manufacturers & Distributors
- Property Managers & Homeowners Associations
- Government Entities



navigantcymetrix.com

About Navigant Cymetrix

Navigant Cymetrix, a wholly owned subsidiary of Navigant Consulting, Inc., provides healthcare organizations and physician practices with comprehensive revenue cycle management solutions. Its solutions have the flexibility to accommodate the specific needs of each client and are designed to achieve high revenue cycle performance with a seamless process integrating patient access services, revenue integrity services, health information management and patient financial services. More information about Navigant Cymetrix can be found at navigantcymetrix.com.

The payment automation solution can be used to automate exception processing associated with rejected check and coupon transactions that run through a corporate treasury's lockbox provider. Business rules are established to process rejected or exception transactions and include them in the single unified A/R posting file. Examples of exception processing include check only payments with no coupon, a single check with multiple coupons, and multiple checks with one coupon.

Letter correspondence received via lockbox or in the corporate treasury back office can be categorized and indexed through our payment automation platform removing the need to sift through paper and allowing for a customized image index file to be created to feed the corporate archive system.

STANDARD LOCKBOX CYCLE - THE BASICS:

- Billing data is collected many ways; if files have to be read, manual data input is necessary.
- Once collected, the billing data file is generated and sent to an internal or outside vendor printer. Navigant Cymetrix can preload the information.
- The print/mail department, or vendor, renders the billing file in a company-approved format. More complex files have a scan line that typically has the account number, bill date, and billed amount. If we obtain the account number and billing file, we can preload the information to the screen.
- Customer pays online or via mail. Paper has a different path than online billing.
- Navigant Cymetrix will need the image file. Mailing will deliver to either a utility company or a scanning/lockbox vendor.
- Navigant Cymetrix loads the image file and deciphers the scan line information via OCR. If not legible, we key in data required by the client.
- Navigant Cymetrix builds a file that will update payment information into the billing system.

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