

## Navigant Cymetrix Recognized with 2017 KLAS Category Leader Award for Excellence in Revenue Cycle Outsourcing

**Award identifies outstanding performance of top service providers based on feedback from thousands of healthcare providers**

**Feb. 1, 2017** – Navigant Cymetrix has been recognized as the top revenue cycle outsourcing provider, receiving the top-rated score in the “[2017 Best in KLAS Awards: Software & Services](#)” report.

As a comprehensive revenue cycle management solutions provider, Navigant Cymetrix offers services that range from patient registration through full account resolution. Solutions include patient access services, health information management and patient financial services, and a revenue integrity program.



“We are honored to be recognized as the leader in this category,” said David Zito, managing director and Navigant healthcare segment leader. “Navigant has expanded its revenue cycle capabilities to meet the growing needs of our clients. Our end-to-end revenue cycle outsourcing solutions use a customized approach that integrates revenue cycle expertise and best-practice processes with innovative proprietary technology.

“It is our goal to help healthcare providers achieve improved operational efficiencies in this complex environment while providing excellent customer service to the communities they serve,” Zito said. “Our collaborative solutions are designed to help transform our clients’ overall revenue cycle performance and support long-term sustainability.”

“The Best in KLAS report celebrates and recognizes vendors who have made significant strides to improve healthcare while addressing changes like payment reform and the shift to population health,” said Adam Gale, president of KLAS. “The KLAS team applauds your efforts and acknowledges your commitment to innovation and achievement. As the years go by, we are continually humbled by the number of providers who share their experiences with us; they make all our reports, especially our Best in KLAS report, possible.”

To determine the annual Best in KLAS ranking, KLAS utilizes both performance data and customer satisfaction ratings gathered in interviews from thousands of healthcare executives across the country. In 2012, 2013 and 2015/2016, Navigant Cymetrix was recognized with a Best in KLAS Award, ranking first in the Extended Business Office Services category for each of those years.

### **About Navigant Cymetrix**

Navigant Cymetrix, a wholly owned subsidiary of Navigant Consulting, Inc., provides healthcare organizations and physician practices with comprehensive revenue cycle management solutions. Its solutions have the flexibility to accommodate the specific needs of each client and are designed to achieve

high revenue cycle performance with a seamless process integrating Patient Access Services, Revenue Integrity Services, Health Information Management and Patient Financial Services. More information about Navigant Cymetrix can be found at [navigantcymetrix.com](http://navigantcymetrix.com).

### **About Navigant**

Navigant Consulting, Inc. (NYSE: NCI) is a specialized, global professional services firm that helps clients take control of their future. Navigant's professionals apply deep industry knowledge, substantive technical expertise, and an enterprising approach to help clients build, manage and/or protect their business interests. With a focus on markets and clients facing transformational change and significant regulatory or legal pressures, the Firm primarily serves clients in the healthcare, energy and financial services industries. Across a range of advisory, consulting, outsourcing, and technology/analytics services, Navigant's practitioners bring sharp insight that pinpoints opportunities and delivers powerful results. More information about Navigant can be found at [navigant.com](http://navigant.com).

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