
Navigant Healthcare Cymetrix Ranks #1 in the Black Book™ Client Experience and Satisfaction Survey

Irvine, Calif. – June 17, 2014 – Navigant Healthcare Cymetrix, a national leader in providing healthcare organizations and hospital-affiliated physician practices with comprehensive revenue cycle management solutions, consulting services and proprietary business intelligence, today announced it was named the #1 Collections Outsourcing firm in customer satisfaction and client experience by Black Book™ Rankings. Black Book is a full-service market research and public opinion research company, and is recognized globally as the unbiased source for polling, surveys, market research, opinion mining and customer satisfaction results.



Click [here](#) to view the results.

About Navigant Healthcare Cymetrix

Navigant Healthcare Cymetrix, a wholly owned subsidiary of Navigant Consulting, Inc., provides healthcare organizations and hospital-affiliated physician practices with comprehensive revenue cycle management solutions, consulting services and proprietary business intelligence. Its solutions have the flexibility to accommodate the specific needs of each customer and are designed to achieve high revenue cycle performance with a seamless process integrating Patient Access Services, Revenue Integrity Services, Health Information Management and Patient Financial Services. Navigant Healthcare Cymetrix is headquartered in Irvine, Calif., and has business processing centers in Los Angeles, Dallas, and Nashville. More information about Navigant Healthcare Cymetrix can be found at www.cymetrix.com.

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Contact:

Erica Tomberg, Cymetrix Corporate Communications

714-361-6800 • Erica.Tomberg@cymetrix.com