



News Release

Cymetrix Earns Best in KLAS Award, Ranking #1 in Extended Business Office Services for Second Consecutive Year

Award recognizes outstanding performance of top service providers based on feedback from thousands of healthcare providers

Irvine, Calif. – January 30, 2014 – Cymetrix, a national leader in providing healthcare organizations and hospital-affiliated physician practices with comprehensive revenue cycle management solutions, consulting services and proprietary business intelligence, today announced it has achieved the highest ranking in the annual Best in KLAS report for extended business office services for the second year in a row. In the “2013 Best in KLAS Awards: Software & Services” report, Cymetrix received the top-rated score of 95.3.



Additionally, Cymetrix received an early data score of 98.4 in the new KLAS report, “Revenue Cycle Outsourcing: Tools, Expertise and Resources Key to Improved Collections,” released January 2014. The report highlighted that Cymetrix customers are highly satisfied with the quality of its service because, according to the report, “Cymetrix has been able to successfully transfer some of their EBOS Best in KLAS attributes to the RCO world, delivering strong tools and a strong impact on revenue cycle deliverables.”

“On behalf of Cymetrix, I want to thank our customers for helping us achieve the Best in KLAS award for the second year in a row,” said Michael Halberda, Cymetrix chief executive officer. “It is an honor to receive such high recognition and we believe that it truly reflects our teams’ dedication to exceed customer expectations. We feel these achievements validate our customers’ trust in our ability to provide innovative revenue cycle management solutions that deliver measurable value and ensure success.”

To determine the Best in KLAS ranking, KLAS utilizes both performance data and customer satisfaction ratings gathered in interviews from thousands of healthcare executives across the country.

About KLAS

KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and counted. Working with thousands of healthcare professionals and clinicians, KLAS gathers data on software, services, medical equipment, and infrastructure systems to deliver timely reports, trends, and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Follow KLAS on Twitter at www.twitter.com/KLASresearch.

About Cymetrix

Cymetrix (www.cymetrix.com) is a comprehensive revenue cycle management company providing healthcare organizations and hospital-affiliated physician practices with end-to-end revenue cycle solutions, consulting services and business intelligence that deliver sustained improvement in performance and profitability. A privately held Delaware Corporation, Cymetrix has corporate headquarters in Irvine, Calif., and business processing centers in Los Angeles, Dallas, and Nashville. Cymetrix's equity partner is Riordan, Lewis & Haden, a private equity investment company based in Los Angeles.

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